

Frequently Asked Questions

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- How do I register?
- What does my Convention fee cover?
- What about Red Hatters with disabilities?
- If convention registration is full, will there be a waitlist?
- What if I need to cancel my convention registration?
- Will there be merchandise for sale at the convention?
- Can my husband/male companion attend the convention events?

How do I register?

Registering for the convention is easy with our online registration process. You have the option to pay by credit card or by check, but registrations paid by check are not processed until the check is received. If you register for someone else online, be ready to provide that person's contact information (e-mail address; phone number, etc.) so they can receive a confirmation and updates as the event approaches.

What does my Convention fee cover?

The convention fee covers all activities listed on the event agenda.

For the Extra Day convention attendees the following meals are included (in addition to the Main Convention agenda):

- Wednesday night's dinner

For Main convention attendees the following meals are included:

- Heavy hors d'oeuvres and cocktails at the Welcome Reception on Thursday
- Breakfast on Friday
- Lunch on Saturday
- Plated 3-course dinner at the final banquet Saturday night
- A farewell continental breakfast on Sunday morning will complete the food and beverage offering.

Convention fees also fund all entertainment and speakers, decor and staging, audio-visual, goodie bags and content, buses, signs, centerpieces, technology expenses, security, load in-out charges, cleaning/janitorial fees, registration costs, temporary employee wages, staff wages, credit card fees, parcel delivery, and other miscellaneous expenses.

What about Red Hatters with disabilities?

Gaylord Hotels comply with the Americans with Disabilities Act.

Do I have to stay at the host hotel for the Red Hat Society convention?

It is highly recommended that you stay at the host hotel for a more complete convention experience, but it is not required.

If convention registration is full, will there be a waitlist?

If all convention registration spaces are taken, you can request to be added to a convention waitlist. If convention spaces clear, waitlisted members will be added to the convention registration in the order they were waitlisted. You will be notified by email or by phone if you have received a space and will need to pay for the space immediately by credit card in order to hold it.

IMPORTANT: You will need to be sure that you have a hotel room reserved. Securing a space at the convention does not guarantee the availability of a hotel room.

What if I need to cancel my convention registration?

Registrations may be cancelled until January 6, 2009 minus a \$50 processing fee. Please read our registration and cancellation policies above in the Convention Pricing section of our website.

IMPORTANT: The Red Hat Society is not responsible for refunds of any fees or expenses outside of the convention registration fee. Refunds for hotel reservations need to be handled through the hotel and are subject to those hotel's refund policies. All other refunds are subject to the refund policies of the companies involved, including but not limited to airfare, transportation, car rentals, etc.

Will there be merchandise for sale at the convention?

Yes, The Red Hat Society Store and Hat District will be at the Gaylord Texan Hotel with regular hours during the convention.

Can my husband/male companion attend the convention events?

No; however, they may certainly stay in the hotel and spend time with you when you are not at convention events.
